

I.C.U CARE / VENTILATOR CASES / TRACHEOSTOMY CASES



Lunch Need To be Provided For The Day Shift Staff.



DAY SHIFT 08.00AM to 08.00 PM Senior ICU Nurse Junior ICU Nurse



NIGHT SHIFT 08.00PM to 08.00 AM Senior ICU Nurse Junior ICU Nurse



I.C.U CARE / VENTILATOR CASES / TRACHEOSTOMY CASES

Case attended by 3 Sr I, C, U Nurse



3 Shift Method 08 Hrs Shift



MORNING SHIFT 06.00AM TO 02.00 PM



AFTERNOON SHIFT 02.00PM TO 10.00 PM



NIGHT SHIFT 10.00PM to 06.00 AM



I.C.U CARE / BIPAP & CIPAP / TRACHEOSTOMY CASES

Case attended by 2 Sr I, C, U Nurse





DAY SHIFT 08.00AM to 08.00 PM Senior ICU Nurse



NIGHT SHIFT 08.00PM to 08.00 AM Senior ICU Nurse



DEDICATED 24 Hrs / 12 Hrs DAY SHIFT & 12 Hrs NIGHT SHIFT METHOD



24 Hrs to 48 Hrs paid Trail Depending On the Package



DAY SHIFT 08.00AM to 08.00 PM Senior Nurse



NIGHT SHIFT 08.00PM to 08.00 AM Senior Nurse







NOTE: FOOD & ACCOMMODATION NEED TO BE PROVIDE

Single Shift Method 24 Hrs in House

DUTY HOUR PATTERN

AVAILABILITY FOR :24 Hrs **EFFECTIVE DUTY Hrs : 16 Hrs RESTING PERIOD** :06 Hrs

AVAILABLE CATEGORY

SENIOR ICU NURSE SENIOR NURSE MEDIUM NURSE JUNIOR NURSE

BABY CARE / MOTHER CARE

3 Shift Method 08 Hrs Shift



MORNING SHIFT 06.00AM to 02.00 PM

Case attended by 3 neonatal nurse

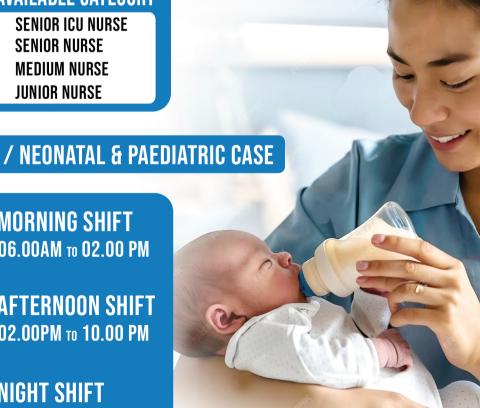


AFTERNOON SHIFT 02.00PM to 10.00 PM

Lunch Need To be Provide



NIGHT SHIFT 10.00PM to 06.00 AM



STANDARD OPERATING PROCEDURE



Assessment by Case Manager

If the Patient is Hospitalized:

Transition Period One to Two days nursing service at hospital prior to the discharge.

To make sure that the Proper Handover & the staff is familiar with the case.

If the Patient is in Home or Already Discharged:

The Quality Manager will do a Home Visit and understand the case condition.

The case will be started with the advice & instructions of the Quality Manager.

REGISTRATION PROCESS

The Case Manager will decide and suggest a category of the Nursing. In accordance with the Client's comfort level & Family atmosphere staff will be finalized either male or female Nurse.

Clint need to fill the registration from.

Consent from need to be signed and given.

Valid ID & Address Proof to be given to the company.

Company will keep the confidentiality of the documents & Information. One time Registration charges of INR 3,000/- applicable

One time Registration charges of INR 3,000/- applica

TRIAL PERIOD

- 24 Hrs to 48 Hrs paid trial period to understand the quality
- After the trial period, we will take the feedback from the client
 - About the quality of the nursing service.
 - Character & Attitude of the staff.
 - If necessary an option to change the staff.
- Depends on patient condition, category of the nursing service will be redesigned, on various aspect.
- Paid Trial Period/ exampted only in case of quality drawback.

PHYSIOTHERAPPY REHABILITATION

- Condected at Home comfort.
- Timings can be customized.
- Charges: Based on the Distance.
- Usual Price Range INR 750 to 1500.



DOCTOR VISIT

Doctor Visit Based on Prior Appoinment charge based on Distance.

Based on the category of the Doctor.

Usual price range INR 1,500 to 2,500/-.

PAYMENT POLICY & MINIMUM SERVICE PERIOD

Minimum Service Period

- 1. Minimum Service Period will be 10 days (Minimum Lock-In)
- 2. In special critical cases lock-in will be 7 days, no trial & payment up-front.

Payment Policy:

- 1. Strictly Pre Paid Mode of payment.
- 2. First bill cycle Payment should be made the very next day, after the Trail Period.
- 3. The minimum billing will be done for the initial 15 days period.
- 4. if there is any confusion regarding the category of the service a lump sum amount collected as a security deposit, later this amount will be adjusted to the invoice.
- 5.If the service is extending or continuing:
- a) The next invoice will be generated 2 days prior to the nextbill cycle.
- b) Will be sending the invoice, either through the registered mail id, by post or by hand.
- c) The payment should be made on or before of the first day of next bill cycle.
- d) In cause of delay in payment, service will be suspended or terminated.

For Long Time Packages

Maximum possible discount will be applicable. package period payment should be made one shot as prepaid.

Payment Mode:

1. Online Bank Transfer 2. Cheque Payment

3. Cash Payment 4. UPI

GSTN:.....

CIN: U86900TN2024PTC172958

Bank Details

Account Name : NOVAAC NURSING

SERVICES PVT LTD

Account Type : Current Account
Account Number : 50200102082483
Bank Name : HDFC Bank
Branch Name : Vadapalani
State : Tamil Nadu
IFSC Code : HDFC0001297
Mobile : +91 96201 68609

Regular Quality Visit

Periodic Quality visit and assessment by Quality Manager and Team.

Assess Medications, Checking Vitals & Proper Documentation.

Assess patient's phycial and psychological condition.

Personal Hygiene maintenance & Cleanliness of the patient.

Collect the feedback from Patient and Relative.

- ► Regarding the attitude & behavior of the staff. Punctuality & Regularity of the staff.
- ▶ Grooming standards of the staff.
- ▶ Patient's & Client's comfortable level with the Nursing Staff.
- ► Staff's on duty Alcohol & Substance abuse etc.
 After collecting the feedback, management will rectify the issues ASAP.......

In Emergency Case

- A. Assess the emergency situation.
- B. Preparing the patient to shift to the hospital
- C. Informing the Management, the entire Team is available 24/7 365 days.
- D. Shifting the patient to hospital and stabilizes the patient.

All Kind Of Medical Equipment



Five Function Electric Hospital Cot with Mattress



Three Function Electric Hospital Cot with Mattress



Two Function Manual Hospital Cot with Mattress



Tubular Air Mattress



Oxygen Concentrator



Oxygen Cylinder



Cardiac Monitor



Regular Wheelchair



Cardiac Table

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